

BUDGET SECTION: Public Safety**DEPARTMENT/DIVISION: Police Department****I. MISSION**

The mission of the Uxbridge Police Department is to enhance the quality of life in Town by working in partnership with the community and in accordance with constitutional rights to enforce the laws, maintain the peace, reduce fear, and provide a safe environment for all citizens, with special emphasis on youth and elderly concerns.

II. DESCRIPTION OF SERVICES

The Uxbridge Police Department provides a complete range of public safety and quality of life services to the community including, but not limited to the following: Criminal investigation and apprehension; motor vehicle law enforcement; preventive patrol; emergency response; disaster and large event security and recovery; communications for police and fire services; crime prevention services; processing of Firearms Licenses; registration of sex offenders; dispute mediation; processing reports for insurance companies; agency referrals; and other duties as requested by citizens. These services are provided on a 24 hour/7 day-a-week basis.

III. STAFFING

The Uxbridge Police is currently and has been staffed in the following manner:

Fiscal Year	Full-Time Police Officers	Full-Time Dispatcher	Secretary Matron	TOTAL
2002	18	4	1	23
2003	18	4	1	23
2004	17	4	1	22
2005	17	4	1	22
2006	17	4	1	22
2007	18	4	1	23
2008	18	4	1	23
2009	18	2	1	21

In addition to the full-time staff above, the Department also supports seven (7) per diem part-time police officers and six (6) per diem part-time 911 call takers. The Police Department personnel fall under State Civil Service with the Police Chief appointed by the Town Manager.

IV. FY09 GOALS AND INITIATIVES/OBJECTIVES

- ◆ To continue to maintain quality service to the citizens of Uxbridge with appropriate staffing in lieu of continued increases in calls for service.
- ◆ To complete the upgrade of the Department's communication system with change over to a new tower located on Town property and financed by Homeland Security Monies.
- ◆ To continue progress toward recertification with the Massachusetts Commission on Accreditation. Certification expired on July 1, 2007.

- ◆ Develop and implement meaningful crime prevention programs to allow the Department to become less reactionary and more prevention-minded based on the ever- increasing calls for service.
- ◆ Continued participation in the Town's emergency planning activities with special emphasis on school incident planning and preparation.

V. FY07/FY08 MAJOR INITIATIVES AND ACCOMPLISHMENTS

VI. WORKLOAD INDICATORS

Indicator	2005	2006	%+/-	2007	%=-/	%+/- since 2005
Calls for service	9,816	11,587	18%	12,263	5.90%	24.90%
Arrests/Complaint applications	357	474	33%	416	-13%	19%
Response to collisions	280	226	-20%	251	11%	-11%
# of calls to dispatch center	unavail	unavail		50,000*		

*This number only represents the number of calls into and out of the dispatch answering point and does not include calls in or out to any other offices in the police department, radio transmissions answered/initiated or walk-in complaints/requests etc.

Clearance rates: The chart below shows the Department's clearance rates for calendar years 2005, 2006, and 2007 for the major crimes tracked by the FBI Uniform Crime Reports. It also compares them to the most recent data published by the FBI for cities and towns of a population between 10,000 and 25,000 persons. The averages are compared to the overall National Average and the New England States.

For definition purposes, the clearance rate means that after a crime is reported the case gets solved by the law enforcement agency.

Clearance Rates by Crime Type	Uxbridge 2005	Uxbridge 2006	Uxbridge 2007	Ntl Avrg	N.E. Avrg
Total Violent Crime	58.2%	57.6	72%	53%	47.8%
Murder	n/a	100%	100%	74.4%	52%
Rape by Force	50%	25%	100%	41.3%	34%
Robbery	0%	0%	n/a	33%	26.3%
Aggravated Assault and Battery	57.3%	59.1%	70.5%	61.3%	59.4%
Total Property Crime	20%	31.2%	22.9%	20.9%	15.4%
Burglary	8.8%	21.5%	10.5%	14.9%	13.5%
Larceny	22.0%	38.5%	29%	22.5%	16.7%
M.V. Theft	50.0%	30%	67.0%	19.4%	10.8%
Arson	n/a	50%	33%	24.6%	19.6%

VII. FY09 BUDGET COMMENTARY

Staffing level analysis: An analysis of potential call backup is documented in the chart below. This analysis demonstrates the potential that exists at any given time that no one will be available to respond to a call for service based on the number of officers on patrol and the call volume.

Average # of officers on shift/year	2005	2006	2007
2	11.90%	15.90%	18%
3	1.10%	3%	3.70%

Impact of staff reductions:

- ◆ Potential call back up (officers unavailable for immediate response) will increase at least one shift a day to 18% of the time (1 in every 5 calls for service.) All of which will impact the items below.
- ◆ The above information is based on the lack of backfill for Vacation time, sick incentive time, personal days, filling of dispatch positions, in service mandatory training, backfilling existing dispatch shifts, and does not include potential sick days, holidays and injured on duty status.
- ◆ Patrol issues: Decreased visibility, increased response time, reduction of officer-community contact opportunities, corresponding reduction of criminal intelligence
- ◆ Investigative follow-up issues: random approach to time allocations, limited case assignment (Officers with specialties not assigned due to OT restrictions), limited training opportunities, limited intelligence interaction with outside agencies
- ◆ Planning and Coordination issues: Minimized Emergency and Contingency Planning, Reduction of training and exercises for both public and private institutions and agencies, reduction of grant opportunities and reduction of citizen volunteer program interaction
- ◆ Communications issues (Dispatchers handle calls for both Police and Fire/EMS calls): Reduced quality of performance standards, reduction of situational control, increase in strained interaction with public and responders and other agencies (i.e. Fire Dept, DPW, schools et al), reduction of quality in "service" oriented relationships, reduction in the quality of action documentation.
- ◆ Liability issues: Increased exposure to civil liability, reduction in public confidence, Increase in criminal opportunity, potential increase of fear in community.
- ◆ Potentially unrecoverable loss of highly trained individuals who have had large investment from the community.